

# Tcop™ Warranty Terms and Conditions

## ◆ Limited Warranty

- iTrans Technologies Pvt. Ltd., provides this limited warranty for your Tcop device and original accessory delivered with this device.

## ◆ Our Warranty

- Subject to this condition of limited warranty, iTrans Technologies warrants this product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer and for subsequent period of one year from date of purchase.

## ◆ Responsibilities of iTrans Technologies during Warranty Period

- During warranty period, if this product fails to operate under normal use and service due to defects in design, material and workmanship.
- iTrans Technologies authorized distributors or service partners, in your state/Country where you make a purchase of this product, will at their option, either repair or replace the product in accordance with terms and conditions stipulated.
- iTrans Technologies and their service partners reserve the right to charge a handling fee if the returned product is found not be under warranty.
- Please note that some of the settings or other information configured by you in the device may be lost when your Tcop product is repaired or replaced.
- Please ensure to copy or backup these information before giving the product .
- iTrans Technologies does not take responsibility for any kind of loss or reimburse you any such loss.
- The warranty is valid only if the original proof of purchase issued to the original purchaser by iTrans Technologies authorized dealer, specifying the date of purchase and serial number, for this product and this presented with the product to be replaced or repaired. Reserves the right to refuse warranty services if this information has been removed or changed after the original purchase of the product from the dealer.
- If iTrans Technologies repair or replaces the product, the repaired or replaced product shall be warranted for the remaining period of the original warranty period or for ninety (90) days from date of repair, whichever is later. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of iTrans Technologies.
- This warranty does not cover any failure of the product due to normal wear and tear, or due to misuse, including but not limited to use in other than normal and customary manner, in accordance with iTrans Technologies

instructions for use and maintenance of product. Nor does this warranty cover any failure of the product due to accident, software or hardware modification or adjustment, act of God.

- Tcop operates with dependency on the cellular system provided by a carrier independent from iTrans Technologies.
- iTrans Technologies will not be responsible for operation, availability, coverage, service or range of that system.
- This warranty does not cover product failures caused by installations, modifications, or repair or opening of the product performed by a non-iTrans Technologies personnel.
- The warranty does not cover product failures which have been caused by use of accessories or other peripheral devices which are not iTrans Technologies branded original accessories intended for use with the product.
- Tampering with any seal on the product will void the warranty.
- There are no express warranties, either written or oral, other than this printed limited warranty. All implied warranties, including without limitation the implied warranties of merchantability or fitness for a particular purpose, are limited to the duration of this limited warranty.
- In no event shall iTrans Technologies or licensors be liable for incidental or consequential damages of any nature whatsoever, including but limited to lost profits or commercial loss; To the full extent those damages can be claimed by law.
- The warranty provided does not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealers arising from their sales/purchase contract.